

SALE OFFLINE: Use this function to process a transaction offline when there is no connection to the host.

MMDDYYYY HHMM	Touch Sale
SWIPE OR INSERT CARD, OR PRESS SALE **Store & Forward Mode** SALE OTHER	
ENTER AMOUNT \$0.00	Key amount and press Enter
TERMINAL MAY PROMPT: ENTER TIP AMOUNT OR PRESS CANCEL (X) TO SKIP	Enter tip amount or press Cancel (X) to print a blank tip line
PLEASE PRESENT CARD \$0.00	Manually key card number if sale was not initiated by an insert, tap or swipe
DIALING.....	Terminal communicates with the host for approval
PRINT CUST RECEIPT NO YES	Touch desired option
AUTHORIZATION REQUIRED **Store & Forward Mode**	Press Clear to return to idle prompt

AUTH PENDING: Use this function to upload transactions that were processed in offline mode.

MMDDYYYY HHMM	Touch Other
SWIPE OR INSERT CARD, OR PRESS SALE **Store & Forward Mode** SALE OTHER	
GIFT CARD HELP MORE	Touch More
PENDING SALES	Touch Pending Sales
AUTH VIEW PRINT PENDING PENDING PENDING	Touch Auth Pending
AUTHORIZATION STATUS APPROVED: ### PARTLY APPROVED: ### FAIL: ### PEND: ### OK	Press Clear to return to idle prompt

RE-AUTH FAILED: Use this function to attempt to authorize previously failed transactions.

MMDDYYYY HHMM	Touch Other
SWIPE OR INSERT CARD, OR PRESS SALE **Store & Forward Mode** SALE OTHER	
GIFT CARD HELP MORE	Touch More
PENDING SALES	Touch Pending Sales
RE-AUTH VIEW PRINT FAILED FAILED FAILED	Touch Re-Auth Failed
TRANSMITTING AUTHORIZATION STATUS APPROVED: ### PARTLY APPROVED: ### FAIL: ### PEND: ### OK	Press Clear to return to idle prompt

Delete Pending: Use this function to delete transactions that were processed in offline mode.

MMDDYYYY HHMM	Touch Other
SWIPE OR INSERT CARD, OR PRESS SALE **Store & Forward Mode** SALE OTHER	
GIFT CARD HELP MORE	Touch More
PENDING SALES	Touch Pending Sales
AUTH VIEW PRINT PENDING PENDING PENDING	Touch View Pending
ENTER TRANSACTION SEQ # FROM RECEIPT	Key sequence number and press Enter
VS SALE AMOUNT \$0.00 DATE MM/DD TIME HH:MM:SS **Authorization Required** SF MODE: PENDING CARD # XXXXXXXX0019 PREV OPTIONS NEXT	Touch Options
REPRINT AUTH DELETE TRANS TRANS	Touch Delete Trans
ARE YOU SURE YOU WANT TO DELETE THE TRANSACTION? NO YES	
VS SALE AMOUNT \$0.00 DATE MM/DD TIME HH:MM:SS SF MODE: DELETED CARD # XXXXXXXX0019 PREV OPTIONS NEXT	Press Clear to return to idle prompt

PRINT FAILED: Use this function to print an authorization status report showing the failed transactions.

MMDDYYYY HHMM	Touch Other
SWIPE OR INSERT CARD, OR PRESS SALE **Store & Forward Mode** SALE OTHER	
GIFT CARD HELP MORE	Touch More
PENDING SALES	Touch Pending Sales
RE-AUTH VIEW PRINT FAILED FAILED FAILED	Touch Print Failed
PROCESSING.....	Terminal prints failed status report. Press Clear to return to idle prompt

PRINT PENDING: Use this function to print all transactions that were accepted while in Offline Mode/Store N' Forward.

MMDDYYYY HHMM	Touch Other
SWIPE OR INSERT CARD, OR PRESS SALE **Store & Forward Mode** SALE OTHER	
GIFT CARD HELP MORE	Touch More
PENDING SALES	Touch Pending Sales
AUTH VIEW PRINT PENDING PENDING PENDING	Touch Print Pending
PROCESSING.....	Terminal prints pending status report. Press Clear to return to idle prompt

SETTLE: Use this function at the end of each day to settle the batch for payment and clear your terminal of transaction information. These procedures are only necessary if Auto Close is disabled.

MMDDYYYY HHMM	Touch Other
SWIPE OR INSERT CARD, OR PRESS SALE SALE OTHER	
ENTER REPORT CLOSE TIPS BATCH	Touch Close Batch
SALES ### \$0.00 REFUNDS ### \$0.00 TOTALS ### \$0.00 TIPS ### \$0.00 CASHBACK ### \$0.00 CANCEL OK	Touch OK to confirm close
DIALING.....	Terminal communicates with the host for approval
BATCH CLOSE COMPLETE	Press Clear to return to idle prompt

VIEW FAILED: Use this function to view an authorization status report showing the failed transactions.

MMDDYYYY HHMM SWIPE OR INSERT CARD, OR PRESS SALE **Store & Forward Mode** SALE OTHER	Touch Other
GIFT CARD HELP MORE	Touch More
PENDING SALES	Touch Pending Sales
RE-AUTH VIEW PRINT FAILED FAILED FAILED	Touch View Failed
ENTER TRANSACTION SEQ # FROM RECEIPT	Key sequence number and press Enter
VS SALE AMOUNT \$0.00 DATE MM/DD TIME HH:MM:SS SF MODE: FAILED CARD # XXXXXXXX0019 PREV OPTIONS NEXT	To scroll through transactions touch Prev or Next. Press clear to return to idle prompt

VIEW PENDING: Use this function to view all transactions that were accepted while in Offline Mode/Store & Forward.

MMDDYYYY HHMM SWIPE OR INSERT CARD, OR PRESS SALE **Store & Forward Mode** SALE OTHER	Touch Other
GIFT CARD HELP MORE	Touch More
PENDING SALES	Touch Pending Sales
AUTH VIEW PRINT PENDING PENDING PENDING	Touch View Pending
VS SALE AMOUNT \$0.00 DATE MM/DD TIME HH:MM:SS **Authorization Required** SF MODE: PENDING CARD # XXXXXXXX0019 PREV OPTIONS NEXT	To scroll through transactions touch Prev or Next. Press clear to return to idle prompt

Store and Forward Mode: This feature must be set in the terminal profile managed by the terminal help desk.

Not Allowed – Store and Forward cannot be enabled while in the mode.

Stay Offline – Terminal will only process in the offline mode.

Offline On Demand – Terminal goes into Store and Forward mode when signal is low or there is no coverage.

FIRST DATA FD410/FD400GT QUICK REFERENCE GUIDE

Store and Forward